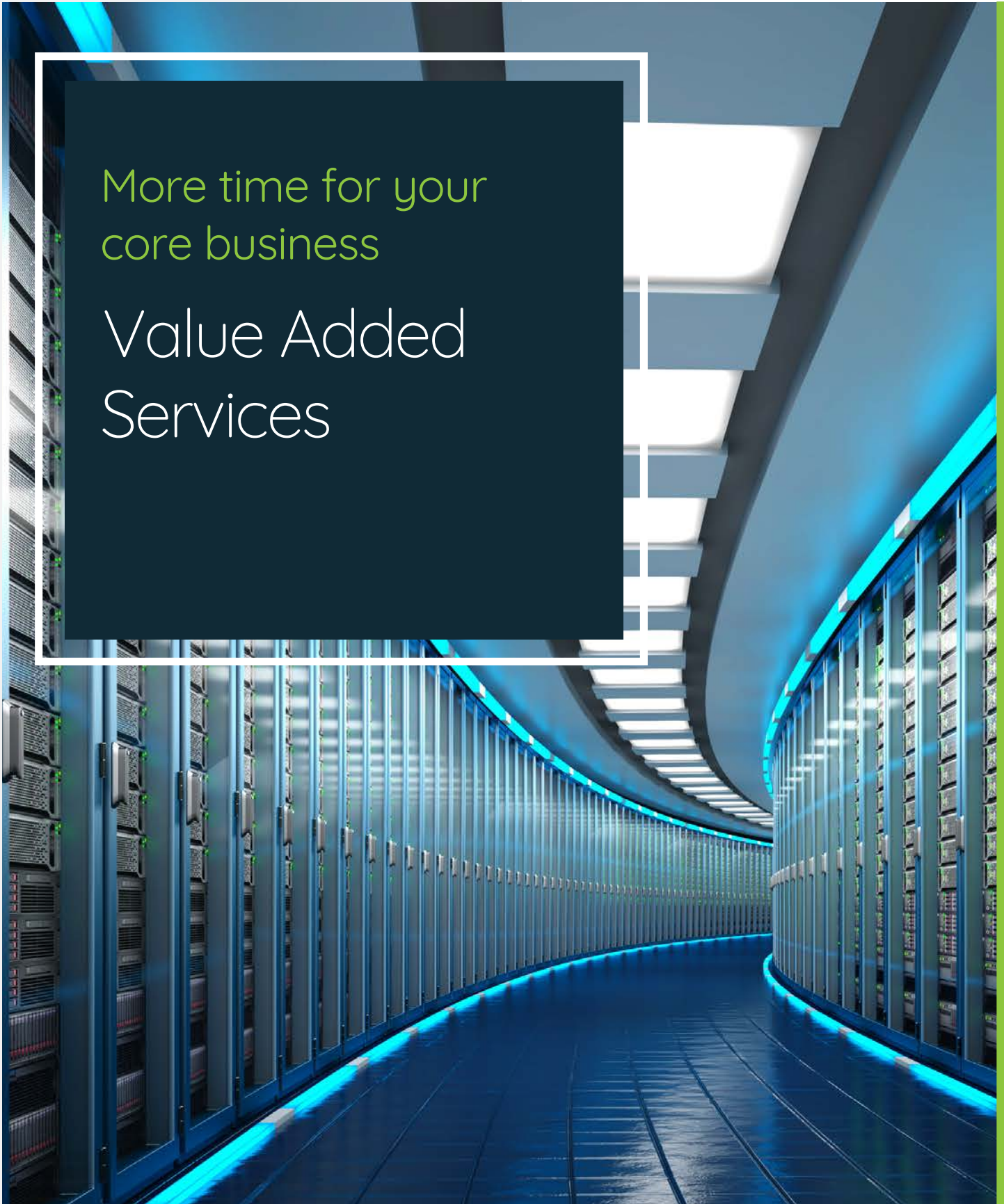


More time for your
core business

Value Added
Services



MORE TIME FOR YOUR CORE BUSINESS

As a member of the Evernex Group, Technogroup is one of the leading providers of third-party maintenance worldwide and is the market leader in Europe. We can offer you service and consulting solutions independent of manufacturers for all significant IT systems in data centres. As a multi-vendor service partner, we will be your central point of contact when optimising your IT infrastructure.

We'll be there for you around the clock and make sure your IT systems remain state-of-the-art.

With our value-added IT services:

- ✓ IT Monitoring
- ✓ Data centre IMAC/R/D
- ✓ Floor & Support Services
- ✓ Network services
- ✓ Financing solutions
- ✓ Inventory

We'll take care of time- and resource-intensive activities during the entire life cycle of your IT.

SAVE COSTS, TIME AND VALUABLE RESOURCES

Individual IT consulting and conceiving solutions

IT infrastructure has become indispensable for a forward-looking corporate strategy at companies in all sectors. Your IT infrastructure has to work stably so you can fully concentrate on your core business. Modern information technology offers endless possibilities to optimise IT processes, but at the same time can also involve dangers that could bring your company grinding to a halt within no time at all.

To keep everything in perspective here and to find ideal solution concepts for your operations, Technogroup will support you in working out a sustainable IT concept. As an IT service provider independent of manufacturers with over 30 years of experience, we can offer you comprehensive consulting tailored to your individual needs to develop your ideal solution.



PROACTIVE IT MONITORING

Our monitoring solution will permanently monitor your entire IT environment - with active and passive monitoring, thus ensuring your IT systems run smoothly and without interruptions.



IMAC/R/D IN THE DATA CENTRE

We can offer you a coordinated, needs-oriented service chain, covering all services that may be required during the life cycle of a hardware component. In order to save costs, we'll identify your individual needs and automate as many processes as possible in order to minimise error rates and improve data quality. Our IMAC services independent of manufacturers are available worldwide.

- ✓ Installations
- ✓ IT moves
- ✓ Recycling
- ✓ Certified data erasure
- ✓ Firmware patch management service
- ✓ Client roll-outs & software deployment



INVENTORY

A comprehensive inventory of your IT landscape, including documentation.



NETWORK SERVICES

Do you need a professional assessment of your current network infrastructure? Are you planning a hardware move or a location or network expansion? Or do you just want a second opinion about the status quo of your current infrastructure design?

Our network services include network checks, infrastructure services (such as Wi-Fi checks and planning, structured cabling and patching), as well as network security services, such as access controls (NAC) and firewalling.

Whether this involves the current condition or future planning – our experienced consulting team will provide you with manufacturer-neutral advice and support.



FINANCE SOLUTIONS

In the shape of leasing, loans/credit, rental and hire-purchase, Technogroup can offer you financing solutions that will enable you to react flexibly to corporate changes and remain state-of-the-art technically.



SUPPORT & FLOOR SERVICES

Our flexible support services will help you with your various tasks in the data centre. Simply expand your technician support according to your individual needs thanks to our Level 1 and Level 2 Field Service.

THIRD-PARTY MAINTENANCE



24/7 HARDWARE MAINTENANCE & REPAIR

Worldwide hardware maintenance service independent of manufacturers for your server, storage, network and library components.



SERVICE DESK - AVAILABLE AROUND THE CLOCK

Our Service Desk is available 24 hours, 7 days a week, 365 days a year.

IT HARDWARE SERVICES



HARDWARE SALES

Whenever you have to upgrade or replace IT equipment, we'll support you with refurbished and tested spare parts and complete systems that are ready-to-use immediately – including as new ware.



HARDWARE RENTALS

When renting IT hardware, we'll support you to meet your direct IT equipment and system needs – including to fit your budget – cost-effectively and reliably.



HARDWARE BUY-BACK

With our buy-back option you can make use of unused financial resources in the shape of IT hardware you no longer need or use, making an important contribution to conserving natural resources! Instead of throwing this equipment away, we'll buy your hardware and refurbish functional components for further use in other systems.



SPARE AS A SERVICE™

Our SPare as a Service (abbreviated as SPaaS™) will supply you with the spare parts and/or complete systems you need, wherever and whenever you need them. To safeguard your operational continuity at competitive costs, and thanks to our 330 warehouse locations, we can deliver spare parts throughout the world in record time.

CERTIFIED PARTNER

Technogroup is a certified partner of the following manufacturers.



AT HOME IN EUROPE – ACTIVE WORLDWIDE



- **Technogroup branches:** Germany, Austria, Switzerland, Poland
- **Evernex branches:** USA, Mexico, Argentina, Brazil, Chile, Ecuador, Columbia, Peru, United Kingdom, Belgium, France, Germany, Spain, Italy, Poland, Turkey, Morocco, Algeria, Egypt, Nigeria, Kenya, South Africa, United Arab Emirates, Saudi Arabia, Pakistan, Thailand, Malaysia, Hong Kong, Japan, Australia



Evernex and Technogroup work in more than **165 countries** with **over 1,000 employees** and more than **500 technicians**.

WHY TECHNOGROUP AND EVERNEX?



Experts in hardware and service in data centres for over 30 years



Over 10,000 satisfied customers from all sizes of company and from all sectors



Third-Party Maintenance market leader in Germany, Austria and Switzerland, and as part of Evernex, one of the leading hardware maintenance providers worldwide



Over 850,000 spare parts and complete systems available at more than 330 logistics locations globally



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