

IT MONITORING
by **TECHNOGROUP**

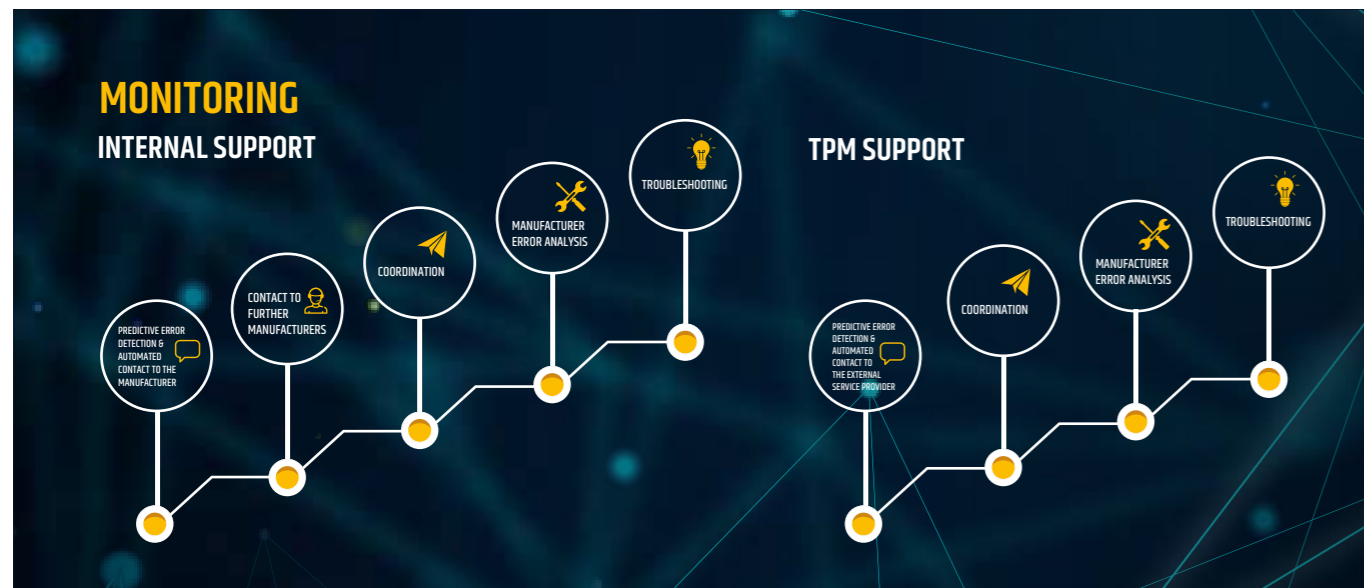
Keep IT running...
TECHNOGROUP
an evernex company

IT MONITORING **THE MANAGED** **SERVICE SOLUTION**

» **CHECK**

» SYSTEM LANDSCAPE MONITORING

Technogroup's IT Monitoring system provides companies with a valuable real time overview of their system landscapes in a multi faceted operating environment and also assists in broadening the availability of their infrastructure. The integrated solution quickly and effectively identifies and analyzes disruptions before notifying the IT support team, which then addresses the problem and initiates a resolution procedure without delay. The system automatically registers any and all incidents that occur, thereby enabling a swift reporting process.



» BENEFITS OF IT MONITORING – SYSTEM LANDSCAPES CAPTURED IN A PANORAMIC VISTA

TECHNOGROUP IS PROUD TO SERVE AS AN EXCLUSIVE MULTI VENDOR SERVICE PROVIDER. OUR IT MONITORING SYSTEM ALLOWS COMPANIES TO INTEGRATE PRACTICALLY THE ENTIRE FIELD OF MANUFACTURERS AND SYSTEM ENVIRONMENTS INTO A SINGLE MONITORING ENVIRONMENT AND THEN TO DISPLAY THAT ENVIRONMENT IN A CLEAR AND ORGANIZED FASHION USING CENTRALIZED DASHBOARDS.

- + **RISE IN SYSTEM AVAILABILITY**
Utilization of the IT Monitoring system eliminates the risk of costly and time consuming production outages.
- + **REDUCED EMPLOYEE BURDEN**
IT Monitoring frees up a company's resources that can then be redirected toward pursuing the company's primary business objectives. We take over the monitoring's implementation and operation.
- + **LOW OVERALL COSTS**
Optimum results are achieved in spite of low expenditures.
- + **EXCELLENT COMPATIBILITY**
The IT Monitoring system is compatible with practically every manufacturer and system environment.
- + **OPTIMUM SCALABILITY**
The system allows for the monitoring of an almost unlimited number of services and locations.
- + **UNRIVALED FLEXIBILITY**
The system can be easily adapted to a company's individual needs.

THE BENEFITS OFFERED BY THE IT MONITORING SYSTEM'S CUSTOMIZED FUNCTIONS

- + PROACTIVE AND REACTIVE MONITORING
- + ANALYSIS OF ERROR MESSAGES
- + NOTIFICATION OF THE IT SUPPORT TEAM
- + CONTINUOUS CHECKS
- + INTEGRATED REPORTING
- + CLEAR AND ORGANIZED DISPLAY ON DASHBOARDS

MAKE
IT
VISIBLE

APPROVED

A SOPHISTICATED MONITORING SOLUTION AT YOUR FINGERTIPS IN JUST THREE EASY STEPS



Initially, we prepare the implementation by installing virtual machines or physical servers. Starting from the customer's existing IT landscape, we develop the best fitting monitoring solution. Then we ensure a highly robust operational system capacity with a basic configuration of the system.

We adjust our customers' settings to allow for the most effective and efficient monitoring of their IT systems, and we do so by installing agent software in the operating system, by an SNMP network protocol or by a programming interface.

The final step involves the configuration of the tool as well as the customer's specification of the data to be retrieved and by which method. Then the monitoring technology is linked to the systems, that are to be monitored.

TECHNOGROUP'S IT MONITORING INCREASES A COMPANY'S ABILITY TO ACHIEVE GREATER AGILITY, INCREASED PRODUCTIVITY AND QUICKER RESPONSE TIMES. WHILE SIMULTANEOUSLY RELYING ON AUTOMATED PROCESSES AND REDUCTION ON DOWNTIMES. **THESE BENEFITS COMBINE TO SIGNIFICANTLY LOWER OUR CUSTOMER'S TIME AND COST EXPENDITURES.**



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